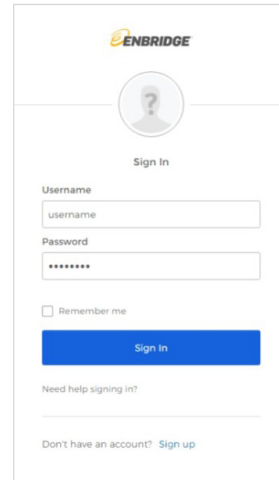


GetConnected Multi-Factor Authentication (MFA)

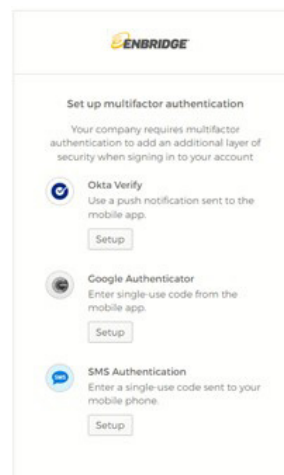
Setting up SMS Authenticator (text)

1. Enter login credentials in the GetConnected login screen.



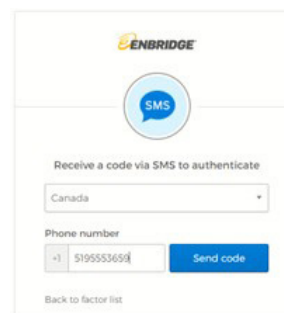
The screenshot shows the ENBRIDGE Sign In page. At the top is the ENBRIDGE logo. Below it is a circular profile picture placeholder with a question mark. The text "Sign In" is centered below the profile picture. There are two input fields: "Username" with the text "username" and "Password" with masked characters "*****". Below the password field is a checkbox labeled "Remember me". A blue "Sign In" button is positioned below the checkbox. At the bottom, there are two links: "Need help signing in?" and "Don't have an account? Sign up".

2. Click the **Set up** button for the SMS Authentication option.



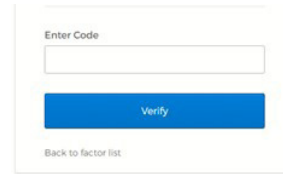
The screenshot shows the "Set up multifactor authentication" screen. At the top is the ENBRIDGE logo. Below it is the heading "Set up multifactor authentication" and a sub-heading "Your company requires multifactor authentication to add an additional layer of security when signing in to your account". There are three options listed, each with a "Setup" button: "Okta Verify" (Use a push notification sent to the mobile app.), "Google Authenticator" (Enter single-use code from the mobile app.), and "SMS Authentication" (Enter a single-use code sent to your mobile phone.).

3. Select the Country, enter your phone number and click **Send code**.



The screenshot shows the "Receive a code via SMS to authenticate" screen. At the top is the ENBRIDGE logo. Below it is a circular "SMS" icon. The text "Receive a code via SMS to authenticate" is centered. There is a dropdown menu for "Country" with "Canada" selected. Below it is a "Phone number" input field with a country code dropdown set to "+1" and the number "5195553659". A blue "Send code" button is to the right of the phone number field. At the bottom, there is a link "Back to factor list".

-
4. After clicking **'Send code'** in the screen above, a new entry field will appear on the screen. In addition, you will have received a message including a six-digit code on your mobile device. Enter the code into the **'Enter Code'** field and click the **Verify** button.

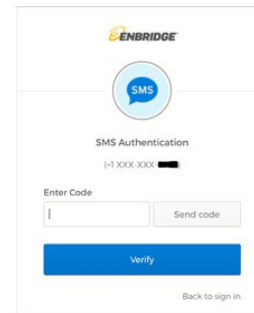


A screenshot of a web form for code verification. It features a text input field labeled "Enter Code" with a cursor. Below the field is a prominent blue button labeled "Verify". At the bottom of the form, there is a smaller, less visible link that says "Back to factor list".

You can now continue with GetConnected activities.

On future visits to GetConnected, you will be presented with an authentication screen after you've entered your login credentials. Click the **'Send Code'** button and look for the six-digit code that will be sent to your mobile device.

Enter the code into the **'Enter Code'** field and click the **Verify** button which will allow you to continue with GetConnected activities.



A screenshot of the "SMS Authentication" screen. At the top is the ENBRIDGE logo. Below it is a blue circular icon with "SMS" inside. The text "SMS Authentication" is displayed, followed by a phone number in the format "(+1) XXXX-XXXX" with a blacked-out area. There is an "Enter Code" label above a text input field. To the right of the input field is a "Send code" button. Below the input field is a large blue "Verify" button. At the bottom right, there is a small link that says "Back to sign in".