

APPLICABILITY

This rider is applicable to any Customer utilizing any service outlined in this schedule.

RATES AND CHARGES

Rate
(excluding HST)

New Account
Establishing a new Customer account and activating billing information. \$ 25.00 per new account

Non-Sufficient Funds
Recovers the amount charged from the financial institution. \$ 20.00 per occurrence

Construction Heat Activation
For the temporary use of Gas for buildings under construction before a building is occupied. \$ 120.00 per occurrence

Safety Inspection
To review the condition of appliances that must be performed when Gas is either first introduced or reintroduced at a premise. First inspections at the time Gas is first introduced to a premise is free of charge. \$ 120.00 per premise

Meter Unlock
For turning the meter on after deactivation to reconnect the Customer to Gas service. \$ 120.00 per occurrence

Meter Dispute Test
When a Customer disputes the accuracy of a meter at their premise and requests a meter test. The charge is applied if the test confirms the meter was not faulty. \$ 100.00 per occurrence

Extra Length Charge (ELC)
New residential services connecting to existing mains are allowed a 20 metre service at no cost to the Customer. Any service longer than this allowable threshold is charged an ELC on a per metre basis. (1) \$ 159.00 per metre beyond 20 metres

Damage Cost Recovery Charges (2)

Emergency Crew Response
Redirecting resources from active field sites of planned Enbridge Gas work in order to respond to a damage. \$ 290.00 per damage

Damage Investigation
Dispatching resources to analyze damage and determine the root cause. \$ 550.00 per damage

Loss of Containment (Gas Loss)
Recovers the value of Gas fugitive emissions lost to the atmosphere. Varies based on duration and pipe size

Notes:

(1) Service length is measured from the property line to the metre location.

(2) Actual damage charge recoveries can be subject to litigation and dispute processes, including court orders and settlements.

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SERVICE CHARGES

Rate
(excluding HST)

Custom Charges

Required to recover the costs incurred per occurrence for a variety of services where the work and the associated costs are not consistent. The custom charge can include regular labour, overtime labour, third party invoices and/or material. Examples of custom charges include damage response, damage remediation and ad-hoc Customer requested services. Custom charges also include installation costs in the event a Customer does not use Gas within six months of installation of a new Gas service.

Regular Labour	\$ 178.00 per hour
Overtime Labour	\$ 223.00 per hour
Third Party Invoices	Based on invoice
Materials	Based on cost

Effective October 1, 2024
Implemented October 1, 2024
OEB Order EB-2024-0245

Supersedes EB-2024-0166 Rate Schedule effective July 1, 2024.