RIDER: G	SERVICE CHARGES
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APPLICABILITY

	<u>Rate</u>
RATES AND CHARGES	(excluding HST)

New Account 25.83 per new account

Establishing a new Customer account and activating billing information.

This rider is applicable to any Customer utilizing any service outlined in this schedule.

20.00 per occurrence Non-Sufficient Funds

Recovers the amount charged from the financial institution.

Construction Heat Activation \$ 124.00 per occurrence

For the temporary use of Gas for buildings under construction before a building is occupied.

Safety Inspection \$ 124.00 per premise

To review the condition of appliances that must be performed when Gas is either first introduced or reintroduced at a premise. First inspections at the time Gas is first introduced to a premise is free of charge.

Meter Unlock \$ 124.00 per occurrence

For turning the meter on after deactivation to reconnect the Customer to Gas service.

Meter Dispute Test \$ 103.33 per occurrence

When a Customer disputes the accuracy of a meter at their premise and requests a meter test. The charge is applied if the test confirms the meter was not faulty.

\$ 164.29 per metre beyond Extra Length Charge (ELC) 20 metres

New residential services connecting to existing mains are allowed a 20 metre service at no cost to the Customer. Any service longer than this allowable threshold is charged an ELC on a per metre basis. (1)

Damage Cost Recovery Charges (2)

\$ 299.66 per damage **Emergency Crew Response**

Redirecting resources from active field sites of planned Enbridge Gas work in order to respond to a damage.

\$ 568.32 per damage Damage Investigation

Dispatching resources to analyze damage and determine the root cause.

Varies based on duration and Loss of Containment (Gas Loss) pipe size

Recovers the value of Gas fugitive emissions lost to the atmosphere.

- (1) Service length is measured from the property line to the metre location.
- (2) Actual damage charge recoveries can be subject to litigation and dispute processes, including court orders and settlements.

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Rate (excluding HST)

Custom Charges

Required to recover the costs incurred per occurrence for a variety of services where the work and the associated costs are not consistent. The custom charge can include regular labour, overtime labour, third party invoices and/or material. Examples of custom charges include damage response, damage remediation and ad-hoc Customer requested services. Custom charges also include installation costs in the event a Customer does not use Gas within six months of installation of a new Gas service.

Regular Labour \$ 183.93 per hour

Overtime Labour \$ 230.43 per hour

Third Party Invoices Based on invoice

Materials Based on cost

Effective April 1, 2025 Implemented April 1, 2025

OEB Order EB-2025-0078

Supersedes EB-2024-0326 Rate Schedule effective January 1, 2025.