

Energy Choice Enrollment Timeline

- Enrollment record is received from supplier
- Confirmation of enrollment record is sent to customer
- Rescission period occurs (9 business days)
 - If the customer rescinds, the add record is cancelled and no changes are made to the account
 - If the customer does not rescind ..
 - and the account's billing cycle closes during the rescission period, the account moves to the supplier at the end of the rescission period. Activity "F" file record shows the date retroactive to the read date on the bill generated during the rescission period
 - and the account's billing cycle closes after the rescission period, the account bills one more time with current supplier and then switches to the new supplier