

APPLICABILITY

This rider is applicable to any Customer utilizing any service outlined in this schedule.

RATES AND CHARGES

Rate
(excluding HST)

New Account \$ 25.00 per new account
Establishing a new Customer account and activating billing information.

Non-Sufficient Funds \$ 20.00 per occurrence
Recovers the amount charged from the financial institution.

Construction Heat Activation \$ 120.00 per occurrence
For the temporary use of Gas for buildings under construction before a building is occupied.

Safety Inspection \$ 120.00 per premise
To review the condition of appliances that must be performed when Gas is either first introduced or reintroduced at a premise. First inspections at the time Gas is first introduced to a premise is free of charge.

Meter Unlock \$ 120.00 per occurrence
For turning the meter on after deactivation to reconnect the Customer to Gas service.

Meter Dispute Test \$ 100.00 per occurrence
When a Customer disputes the accuracy of a meter at their premise and requests a meter test. The charge is applied if the test confirms the meter was not faulty.

Extra Length Charge (ELC) \$ 159.00 per metre beyond 20 metres
New residential services connecting to existing mains are allowed a 20 metre service at no cost to the Customer. Any service longer than this allowable threshold is charged an ELC on a per metre basis. (1)

Damage Cost Recovery Charges (2)

Emergency Crew Response \$ 290.00 per damage
Redirecting resources from active field sites of planned Enbridge Gas work in order to respond to a damage.

Damage Investigation \$ 550.00 per damage
Dispatching resources to analyze damage and determine the root cause.

Loss of Containment (Gas Loss) Varies based on duration and pipe size
Recovers the value of Gas fugitive emissions lost to the atmosphere.

Notes:

(1) Service length is measured from the property line to the metre location.

(2) Actual damage charge recoveries can be subject to litigation and dispute processes, including court orders and settlements.

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SERVICE CHARGES

Rate
(excluding HST)

Custom Charges

Required to recover the costs incurred per occurrence for a variety of services where the work and the associated costs are not consistent. The custom charge can include regular labour, overtime labour, third party invoices and/or material. Examples of custom charges include damage response, damage remediation and ad-hoc Customer requested services. Custom charges also include installation costs in the event a Customer does not use Gas within six months of installation of a new Gas service.

Regular Labour	\$ 178.00 per hour
Overtime Labour	\$ 223.00 per hour
Third Party Invoices	Based on invoice
Materials	Based on cost

Effective July 1, 2024
Implemented July 1, 2024
OEB Order EB-2024-0166

Supersedes EB-2022-0200 Rate Schedule effective May 1, 2024.