



May 2024

Natural gas rates have changed

Rate 10
Union North East



New natural gas rates

The Ontario Energy Board (OEB) has approved changes to the rates Enbridge Gas charges its customers effective Jan. 1, 2024. The new interim rates will be charged beginning **May 1, 2024**. These new approved rates replace the rates communicated in April 2024.

A typical commercial and industrial customer will see an annual decrease of 0.5 percent. The total impact on your bill will depend on how much gas you use.

Customer Charge

The customer charge increased to \$79.65 a month to partially recover some of the fixed costs associated with maintaining a safe and reliable natural gas distribution system. This increase also includes a redistribution of costs from our Delivery to You charge to the Customer Charge.

Delivery to You

The delivery rates that vary with consumption decreased due to a redistribution of costs from our Delivery to You charge to our Customer Charge. These charges also include a facility carbon charge associated with the operation of Enbridge Gas' facilities to deliver natural gas to you. The delivery rates on your bill include a credit for the clearing of various deferral accounts and a charge for the 2024 rate adjustment as approved by the OEB. Details for these rate adjustments can be found in the rate adjustment section below.

Transportation to Enbridge

The transportation charge has increased by approximately \$0.38 per year for a typical customer due to changes to Enbridge Gas' 2024 rates. The transportation charge includes a charge for the 2024 rate adjustment as approved by the OEB. Details for this rate adjustment can be found in the rate adjustment section below.

Federal Carbon Charge

The federal carbon charge is 15.25 cents per cubic metre (m³). This charge increases annually each April. All of the money collected for this charge goes to the government.

Visit enbridgegas.com/federalcarbonprogram for more information.

Gas Supply Charge

The gas supply charge has increased by 0.0056 ¢/m³ to 12.5918 ¢/m³ based on changes to Enbridge Gas' 2024 rates. The gas supply charge includes a charge for the 2024 rate adjustment as approved by the OEB. Details for this rate adjustment can be found in the rate adjustment section below.

Rate Adjustment

The OEB has approved a rate adjustment to reflect the changes to Enbridge Gas' 2024 rates for the period of Jan. 1, 2024 to April 30, 2024. These adjustments will be applied to customers bills from May 1, 2024 to Dec. 31, 2024. For a typical customer this will result in a refund of approximately \$98.27 that will be included in the Delivery to You, Transportation to Enbridge and Gas Supply sections. Please see the included chart for the breakdown by component. The total impact on your bill will depend on your usage.

The OEB has also approved a rate adjustment to reflect the clearance of various deferral and variance account balances. For a typical residential customer, this will be a refund of approximately \$870.77 and will be included in the Delivery to You charge and billed from May 1, 2024 to Dec. 31, 2024. The total impact on your bill will depend on your usage.

Charges for gas used from May 1, 2024 will be calculated using the new approved rates as shown in the chart. The annualized impact is based on a typical Rate 10 - Union North East customer who uses 93,000 m³ per year.

Charges	Rates at May 1, 2024	Annual increase or (decrease)
Customer Charge	\$79.65 Monthly fee	\$24.78
Delivery to You		
First 1,000 m ³	14.0269 ¢/m ³	
Next 9,000 m ³	12.2311 ¢/m ³	(\$237.49)
Next 20,000 m ³	11.1884 ¢/m ³	
Next 70,000 m ³	10.5352 ¢/m ³	
All Over 100,000 m ³	8.0602 ¢/m ³	
Facility Carbon Charge (included in Delivery to You on the bill)	0.0143 ¢/m ³	No change
Transportation to Enbridge	1.7689 ¢/m ³	\$0.38
Federal Carbon Charge	15.2500 ¢/m ³	No change
Gas Supply Charge*	12.5918 ¢/m ³	\$5.22
Cost Adjustment	(0.2986) ¢/m ³	No change
Components		
Gas Supply*	(0.2167) ¢/m ³	
Transportation	(0.0819) ¢/m ³	
Total Annual Impact		(\$207.11)
Additional Items		Charge/(Refund)
Rate Adjustment (2024 Rates)**	(0.2102) ¢/m ³	(\$98.27)
Components		
Delivery to You	(0.2163) ¢/m ³	
Transportation to Enbridge	0.0004 ¢/m ³	
Gas Supply Commodity	0.0057 ¢/m ³	
Rate Adjustment (Deferral and Variance Account Clearance)***	(1.8626) ¢/m ³	(\$870.77)

* The total effective gas supply rate shown on your bill is 12.3751 ¢/m³. This rate is the sum of the gas supply charge of 12.5918 ¢/m³ and the gas cost adjustment of (0.2167) ¢/m³. The total effective gas supply charge has increased since the last rate change.

** Included in Delivery To You, Transportation to Enbridge, and Gas Supply Commodity Charge.

*** Included in Delivery to You on your bill.

Please visit enbridgegas.com/businessrates or call **1-877-362-7434** for more information about our rates and tips to save money and energy.