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# Safety Violation Notice - Corrections Required

## Your Safety and Our Regulatory Responsibility

In compliance with the Technical Standards and Safety Act, 2000, and its Regulations, a "Safety Violation – Corrections Required" notice has been issued for your gas appliance or equipment. The notice can be either a category type "A" or "B".

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### "A" Safety Violation Notice

Under the Technical Standards and Safety Act, 2000, and its Regulations, when a certificate holder (licensed gas technician) or a fuel distributor (Enbridge Gas Inc.) finds that a gas appliance or equipment is in an unacceptable condition constituting an immediate hazardous situation, it must immediately shut off the supply of gas to the appliance. The Safety Violation Notice describing the unacceptable condition will be affixed to the gas appliance or equipment.

**It is prohibited to operate the gas appliance or equipment until the recorded unacceptable condition constituting an immediate hazard has been rectified by a certified holder (licensed gas technician), or, if the correction is not made by a certificate holder (licensed gas technician), the correction has passed re-inspection by the fuel distributor (Enbridge Gas Inc.).**

If a re-inspection by Enbridge Gas Inc. of the correction is required, please call toll free 1-877-362-7434 to arrange an appointment (charges may apply.)

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### "B" Safety Violation Notice

Under the *Technical Standards and Safety Act, 2000*, and its Regulations, when a certificate holder (licensed gas technician) or a fuel distributor (Enbridge Gas Inc.) finds that a gas appliance or equipment is in an unacceptable condition not constituting an immediate hazard, written notice must be provided to the owner or user of the gas appliance or equipment. The fuel distributor (Enbridge Gas Inc.) **must shut off the supply of gas to the appliance if it does not receive written confirmation that the unacceptable condition has been corrected within the time frame indicated on the written notice (for example, 42 days)**. The notice describing the unacceptable condition will be affixed to the gas appliance or equipment. Gas appliances or equipment that have a notice in the form of a **"B" Safety Violation may only be left in operation by a certificate holder (licensed gas technician) when satisfied that the recorded unacceptable conditions have been rectified**. It is prohibited to supply fuel to the gas appliance or equipment after the expiry date recorded on the notice. If Enbridge Gas Inc. does not receive the Correction Report of this notice by the recorded expiry date, the gas supply will be discontinued.

In the case of a **"B" Safety Violation Notice, the Correction Report section must be completed, and the form emailed or mailed to Enbridge Gas Inc.** The returned portion of the notice must clearly show the name of the gas technician who corrected the condition, their signature, certificate number, contractor number and the name of the company he/she represents. Please ensure the information is legible. If the information of the gas technician who corrected the condition is not clear and legible, the appliance will have to be inspected and you will need to call Enbridge Gas Inc. to arrange an appointment.

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### Safety Violation Correction Report should not be mailed back within five days before the end of the notice period.

If Enbridge Gas Inc. does not receive proper notification prior to the end of the notice period, an appointment will be arranged for Enbridge Gas Inc. to re-inspect. **Under the *Technical Standards and Safety Act, 2000*, and its Regulations, if the correction is not made and notification of it provided by the end of the notice period, the fuel distributor (Enbridge Gas Inc.) must shut off the gas to the appliance.** If access cannot be gained, Enbridge Gas Inc. must shut off the supply of gas to the building at the end of the notice period.

Safety Violation Correction Reports can be emailed to Enbridge Gas Inc. to **Safety.London@enbridge.com** or mailed 5 days prior to the due date to PO Box 5353, Station A, 109 Commissioners Rd W, London, ON N6A 4P1. If you have any questions about corrections required or your notice, please contact your local heating contractor, or Enbridge Gas Inc. at the toll-free number **1-877-362-7434**. Visit **enbridgegas.com/safetyviolation** to learn more.

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**An inspection service charge may apply if the "B" Safety Violation Correction Report is not received prior to the end of the notice period.**

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Safety Violation – Corrections Required			Meter number:	
Enbridge Gas Inc. Toll Free <b>1-877-362-7434</b> for customer service. Visit <a href="http://enbridgegas.com/safetyviolation">enbridgegas.com/safetyviolation</a> to learn more.				
<b>* All fields must be completed. Please press firmly.*</b>				
<b>Gas technician to:</b>				✓
1. Notify the user verbally and give written notice.				
2. Copy of notice posted to or near appliance. <b>NOTE: Use separate form per appliance.</b>				
3. Submit Safety Violations and Clearances at <a href="https://enbridge.outsystemsenterprise.com/enbridgeHVACPortal">https://enbridge.outsystemsenterprise.com/enbridgeHVACPortal</a> or email copy to <b>Safety.London@enbridge.com</b>				
Street:		Unit Number:	Municipality (City/Town):	
Customer name:	Contact phone number:		Contact email address:	
<b>Gas technician information:</b>				
Company name of contractor:			TSSA contractor's registration number:	
Gas technician's name:			Gas technician's certificate number:	
Phone number:			Email:	
<b>Infraction information:</b>				
Date condition found (YYYY/MM/DD):	Appliance type:	Manufacturer:	Model:	Serial number:
<input type="checkbox"/> <b>A</b>	The appliance and/or piping is unsafe. The appliance has had its <b>supply of gas turned off</b> for the reasons listed below.			
<input type="checkbox"/>	<b>TECHNICAL STANDARDS AND SAFETY AUTHORITY NOTIFIED (IF REPORTABLE INCIDENT) DO NOT REPAIR OR DISTURB UNTIL AUTHORIZED BY TSSA (THE PROVINCIAL ENFORCING AUTHORITY)</b>			
<input type="checkbox"/> <b>B</b>	The appliance and/or piping is in an unacceptable condition, but does not constitute an immediate hazard. However, corrections are required for your protection. To comply with Government Regulations, the corrections listed below must be completed within 42 days. <b>Due date will NOT be a Friday, Saturday, Sunday or Statutory Holiday. In these cases DUE DATE will be next business day. If not corrected, the gas supply will be discontinued on DUE DATE and charges may apply.</b>			
<b>Code reference:</b>	<b>Description of the condition to be corrected required (be specific):</b>			
Customer signature:				
<b>CORRECTION REPORT: To be forwarded to Enbridge Gas Inc. by gas technician completing work. PLEASE PRINT</b>				
Gas technician's name:		Technician's certificate number:	Technician's signature:	
Company name and address:			TSSA contractor's registration number:	
Date corrected (YYYY/MM/DD):	Phone number:	Email:		
Description of correction:				

Safety Violation – Corrections Required			Meter number:	
Enbridge Gas Inc. Toll Free <b>1-877-362-7434</b> for customer service. Visit <a href="http://enbridgegas.com/safetyviolation">enbridgegas.com/safetyviolation</a> to learn more.				
<b>* All fields must be completed. Please press firmly.*</b>				
<b>Gas technician to:</b>				✓
1. Notify the user verbally and give written notice.				
2. Copy of notice posted to or near appliance. <b>NOTE: Use separate form per appliance.</b>				
3. Submit Safety Violations and Clearances at <a href="https://enbridge.outsystemsenterprise.com/enbridgeHVACPortal">https://enbridge.outsystemsenterprise.com/enbridgeHVACPortal</a> or email copy to <b>Safety.London@enbridge.com</b>				
Street:		Unit Number:	Municipality (City/Town):	
Customer name:	Contact phone number:		Contact email address:	
<b>Gas technician information:</b>				
Company name of contractor:			TSSA contractor's registration number:	
Gas technician's name:			Gas technician's certificate number:	
Phone number:			Email:	
<b>Infraction information:</b>				
Date condition found (YYYY/MM/DD):	Appliance type:	Manufacturer:	Model:	Serial number:
<input type="checkbox"/> <b>A</b>	The appliance and/or piping is unsafe. The appliance has had its <b>supply of gas turned off</b> for the reasons listed below.			
<input type="checkbox"/>	<b>TECHNICAL STANDARDS AND SAFETY AUTHORITY NOTIFIED (IF REPORTABLE INCIDENT) DO NOT REPAIR OR DISTURB UNTIL AUTHORIZED BY TSSA (THE PROVINCIAL ENFORCING AUTHORITY)</b>			
<input type="checkbox"/> <b>B</b>	The appliance and/or piping is in an unacceptable condition, but does not constitute an immediate hazard. However, corrections are required for your protection. To comply with Government Regulations, the corrections listed below must be completed within 42 days. <b>Due date will NOT be a Friday, Saturday, Sunday or Statutory Holiday. In these cases DUE DATE will be next business day. If not corrected, the gas supply will be discontinued on DUE DATE and charges may apply.</b>			
<b>Code reference:</b>	<b>Description of the condition to be corrected required (be specific):</b>			
Customer signature:				
<b>CORRECTION REPORT: To be forwarded to Enbridge Gas Inc. by gas technician completing work. PLEASE PRINT</b>				
Gas technician's name:		Technician's certificate number:	Technician's signature:	
Company name and address:			TSSA contractor's registration number:	
Date corrected (YYYY/MM/DD):	Phone number:	Email:		
Description of correction:				

**Safety Violation – Corrections Required**

Meter number:

**DO NOT REMOVE - SEE REVERSE - DO NOT REMOVE**Enbridge Gas Inc. Toll Free **1-877-362-7434** for customer service. Visit [enbridgegas.com/safetyviolation](http://enbridgegas.com/safetyviolation) to learn more.**\* All fields must be completed. Please press firmly.\*****Gas technician to:**

1. Notify the user verbally and give written notice.

2. Copy of notice posted to or near appliance. **NOTE: Use separate form per appliance.**3. Submit Safety Violations and Clearances at <https://enbridge.outsystemsenterprise.com/enbridgeHVACPortal> or email copy to **Safety.London@enbridge.com**

Street:

Unit Number:

Municipality (City/Town):

Customer name:

Contact phone number:

Contact email address:

**Gas technician information:**

Company name of contractor:

TSSA contractor's registration number:

Gas technician's name:

Gas technician's certificate number:

Phone number:

Email:

**Infraction information:**Date condition found  
(YYYY/MM/DD):

Appliance type:

Manufacturer:

Model:

Serial number:

 **A** The appliance and/or piping is unsafe. The appliance has had its **supply of gas turned off** for the reasons listed below. **TECHNICAL STANDARDS AND SAFETY AUTHORITY NOTIFIED (IF REPORTABLE INCIDENT)  
DO NOT REPAIR OR DISTURB UNTIL AUTHORIZED BY TSSA (THE PROVINCIAL ENFORCING AUTHORITY)** **B** The appliance and/or piping is in an unacceptable condition, but does not constitute an immediate hazard. However, corrections are required for your protection. To comply with Government Regulations, the corrections listed below must be completed within 42 days. **Due date will NOT be a Friday, Saturday, Sunday or Statutory Holiday. In these cases DUE DATE will be next business day. If not corrected, the gas supply will be discontinued on DUE DATE and charges may apply.****Code reference: Description of the condition to be corrected required (be specific):**

Customer signature:

**CORRECTION REPORT: To be forwarded to Enbridge Gas Inc. by gas technician completing work. PLEASE PRINT**

Gas technician's name:

Technician's certificate number:

Technician's signature:

Company name and address:

TSSA contractor's registration number:

Date corrected  
(YYYY/MM/DD):

Phone number:

Email:

Description of correction:

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This Notice can only be removed by the certificate holder (licensed gas technician) making the required corrections. Once removed, licensed gas technician is required to complete correction report and immediately return to Enbridge Gas Inc. by email to:

**Safety.London@enbridge.com**